



ABN 33 051 775 556

TAX INVOICE FOR

MR SIMON SAMPLE
123 SAMPLE ST,
SAMPLETOWN NSW 2000

BILLING PERIOD

07 March - 06 April

BILL ISSUED

10 April 2014

ACCOUNT NUMBER

2000 xxxxx xxxx

BILL NUMBER

096 xxxx xxx

CONTACT US

[Help and Information](#) or
Call 13 22 00



Live
Chat

We're available 24 hours a day 7 days a week

For help with your bill, visit telstra.com/yourbill

Paid on: _____

Receipt no: _____

YOUR TELSTRA BILL

Previous Balance		\$88.29
Previous Bill	\$87.71	credit
Payments	\$176.00 credit	

Mobile 0488 xxx xxx \$65.29

Telephone 07 5524 xxxx \$65.92

BigPond \$29.95

TOTAL DUE
28 APR 2014

\$72.87
Includes GST of \$14.65

To avoid a late fee of up to \$15.00,
please pay by the due date.

DIRECT DEBIT

Hassle free, automatic bill payment. Go to telstra.com/directdebit or call 13 22 00 to setup direct debiting from your bank or credit card account.

CREDIT CARD

Use your credit card to pay online at telstra.com/paymybill or call 1300 369 666.

A payment processing fee applies to credit card payments (VISA, Mastercard & American Express: 1%, Diners Club: 2%), plus applicable GST. Exemptions may apply.

MAIL OR TELSTRA STORE

Return this section to Telstra, GPO Box 9901, Melbourne VIC 3001 with your cheque made payable to Telstra. Present this payment slip at any Telstra Store to pay in person by cash, cheque or credit card.

BPAY

Use BPAY to pay from cheque or savings account. Go online or use phone banking.

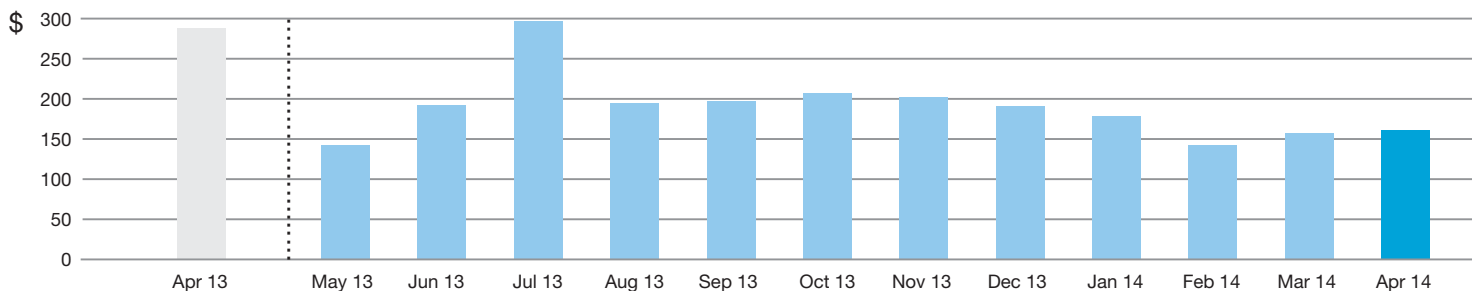
Billers Code: 23796
Ref & Registration No.:
2000xxxxxxxxx

POST BILLPAY

Use Post BillPay to pay at any Post Office with cash, cheque or from your bank account.

YOUR BILL 07 MAR - 06 APR 2014

Bill History



About the Previous Balance

Previous Bill		\$87.71	
Payment - BPAY - Thank You - Bill 095 xxxx xxx - 13 Mar 14	credit	\$88.00	\$88.29 credit
Payment - BPAY - Thank You - 27 Mar 14	credit	\$88.00	

**Mobile 0488 9xxx xxx
Every Day Connect BYO Plan \$60**

Includes \$800 of eligible usage, unlimited standard national text and 1.5GB of data to use in Australia

Every Day Connect BYO Plan \$60 \$60.00

Charges outside of your Plan

Data Usage	512.26 MB	\$0.00	
Information Calls	1 Call	\$0.55	\$65.29
Information Calls - Surcharge	1 Call	\$0.34	
Third Party Purchases	16 Purchases	\$4.40	

**Telephone 07 5524 xxxx
HomeLine® Plus**

HomeLine® Plus includes \$2 capped STD® calls first 20 minutes 7am to 7pm, first 3 hours 7pm to 7am

HomeLine® Plus		\$35.95
13 Numbers	14 Calls	\$4.90
Information 19 Numbers	23 Calls	\$12.65
Local	14 Calls	\$3.08

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DIRECT DEBIT WITH 2 OPTIONS TO PAY



Pay the total bill on the due date automatically

OR



Deduct a fixed amount every fortnight or month

Sign up today at telstra.com/directdebit

MR SIMON SAMPLE

Account number: 2000 xxxxx xxx

Bill number: 096 xxxxx xxx

Total due: **\$72.87**



*1004 2000xxxxxxxxxx 096xxxxxx

YOUR BILL 07 MAR - 06 APR 2014

Telephone 07 5524 xxxx
HomeLine® Plus *continued...*

National	11 Calls	\$18.66
Silent number		\$2.93

Credits & discounts

Telstra Pensioner discount	<i>credit</i>	\$8.25	\$65.92
Telstra Pensioner discount	<i>credit</i>	\$4.00	

BigPond sample@bigpond.com
BigPond® Mobile Broadband Mobile Super Fast Liberty 3GB

BigPond® Mobile Broadband Mobile Super Fast Liberty 3GB		\$49.95
BigPond® Usage	3,235 MB	\$0.00
BigPond® Unmetered Usage	134 MB	\$0.00

Credits & discounts

BigPond® Mobile Broadband Member Benefit	<i>credit</i>	\$10.00	\$29.95
BigPond® Mobile Broadband Multiple Product Holding Benefit	<i>credit</i>	\$10.00	

Total \$72.87

Total new charges in this bill \$161.16
 GST included in new charges \$14.65

YOUR USAGE 07 MAR - 06 APR 2014

Mobile - 0488 xxx xxx

Calls

<i>Date</i>	<i>Time</i>	<i>Type</i>	<i>Location</i>	<i>Number</i>	<i>Rate</i>	<i>Duration</i>	<i>Gross Amount in \$</i>	<i>Nett Amount in \$</i>
12 Mar	09:41am	Information Calls				00:51	0.55	0.55
12 Mar	09:41am	Information Calls - Surcharge	Ashmore Nth			00:48	0.34	0.34
07 Mar	12:25pm	National	Murwillumba		Peak	02:04	3.37 *	0.00
11 Mar	12:02pm	National	Tweed Heads		Peak	00:53	1.39 *	0.00
11 Mar	02:36pm	National	Southport		Peak	00:30	1.39 *	0.00
30 Mar	12:53pm	National	EastLismore		Weekend	01:02	2.38 *	0.00
04 Apr	06:00pm	National	Tweed Hds W		Peak	00:36	1.39 *	0.00
04 Apr	06:02pm	National	Tweed Hds W		Peak	02:49	3.37 *	0.00
09 Mar	04:29pm	National to Telstra Mobiles	Tweed Hds W		Weekend	00:14	1.39 *	0.00
11 Mar	04:51pm	National to Telstra Mobiles	Tweed Heads		Peak	06:39	7.33 *	0.00
16 Mar	06:28pm	National to Telstra Mobiles	GC Airport		Weekend	00:38	1.39 *	0.00
20 Mar	07:55am	National to Telstra Mobiles	Tweed Sth W		Peak	00:34	1.39 *	0.00
27 Mar	11:03am	National to Telstra Mobiles	Southport		Peak	01:32	2.38 *	0.00
							28.06	0.89

Messages

<i>Date</i>	<i>Time</i>	<i>Type</i>	<i>Location</i>	<i>Number</i>	<i>Gross Amount in \$</i>	<i>Nett Amount in \$</i>
27 Mar	08:27pm	MMS	MMS	Standard MMS	0.50 *	0.00
02 Apr	09:13pm	MMS	MMS	Standard MMS	0.50 *	0.00
					1.00	0.00

YOUR USAGE 07 MAR - 06 APR 2014

Mobile - 0488 xxx xxx *continued...*

Third Party Purchases

Date	Time	Description	Qty	Provider^	Gross Amount in \$	Nett Amount in \$
19 Mar	05:48pm	19777677_MO	1	M.NET CORPORATION	0.55	0.55
20 Mar	08:46am	19777077_MO	1	M.NET CORPORATION	0.55	0.55
20 Mar	05:57pm	19777677_MO	1	M.NET CORPORATION	0.55	0.55
25 Mar	09:17pm	19777477_MO	1	M.NET CORPORATION	0.55	0.55
25 Mar	09:20pm	19777477_MO	1	M.NET CORPORATION	0.55	0.55
25 Mar	10:58pm	19777477_MO	1	M.NET CORPORATION	0.55	0.55
01 Apr	07:36pm	19771717_MO	1	M.NET CORPORATION	0.55	0.55
02 Apr	07:27pm	19771717_MO	1	M.NET CORPORATION	0.55	0.55
					4.40	4.40

^Any third party trade marks appearing in this bill are the trade marks of the relevant third parties.

Provider^	ABN	Contact
M.NET CORPORATION	86 097 086 390	1300 783035

Usage Total	33.46
Less	
* Included Call Credit	credit 28.17
Net Total	5.29

Telephone - 07 5524 xxxx

Calls

Date	Time	Type	Location	Number	Rate	Duration	Gross Amount in \$	Nett Amount in \$
10 Mar	02:53pm	13 Numbers				03:55	0.35	0.35
13 Mar	10:18am	13 Numbers				01:46	0.35	0.35
13 Mar	10:20am	13 Numbers				11:30	0.35	0.35
13 Mar	02:14pm	13 Numbers				04:45	0.35	0.35
17 Mar	04:10pm	13 Numbers				48:56	0.35	0.35
18 Mar	03:19pm	13 Numbers				03:55	0.35	0.35
20 Mar	01:18pm	13 Numbers				28:24	0.35	0.35
20 Mar	04:01pm	13 Numbers				01:26:50	0.35	0.35
24 Mar	04:22pm	13 Numbers				17:12	0.35	0.35
25 Mar	02:20pm	13 Numbers				08:58	0.35	0.35
26 Mar	05:35pm	13 Numbers				00:09	0.35	0.35
26 Mar	05:35pm	13 Numbers				04:37	0.35	0.35
28 Mar	08:58am	13 Numbers				46:59	0.35	0.35
31 Mar	11:29pm	13 Numbers				39:17	0.35	0.35
07 Mar	08:08am	Information 19 Numbers				00:48	0.55	0.55
10 Mar	08:32am	Information 19 Numbers				00:50	0.55	0.55
13 Mar	07:40am	Information 19 Numbers				00:50	0.55	0.55
14 Mar	08:00am	Information 19 Numbers				00:50	0.55	0.55
17 Mar	08:00am	Information 19 Numbers				00:49	0.55	0.55
18 Mar	07:41am	Information 19 Numbers				00:51	0.55	0.55
19 Mar	09:51am	Information 19 Numbers				00:50	0.55	0.55
19 Mar	05:43pm	Information 19 Numbers				00:39	0.55	0.55
20 Mar	07:58am	Information 19 Numbers				00:50	0.55	0.55
20 Mar	05:49pm	Information 19 Numbers				00:43	0.55	0.55
21 Mar	07:51am	Information 19 Numbers				00:51	0.55	0.55
21 Mar	08:11pm	Information 19 Numbers				00:45	0.55	0.55

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YOUR USAGE 07 MAR - 06 APR 2014

📞 Telephone - 07 5524 xxxx *continued...*Calls *continued...*

Date	Time	Type	Location	Number	Rate	Duration	Gross Amount in \$	Nett Amount in \$
24 Mar	08:40am	Information 19 Numbers				00:52	0.55	0.55
25 Mar	08:01am	Information 19 Numbers				00:50	0.55	0.55
26 Mar	08:28am	Information 19 Numbers				00:50	0.55	0.55
27 Mar	07:59am	Information 19 Numbers				00:53	0.55	0.55
28 Mar	08:05am	Information 19 Numbers				00:50	0.55	0.55
28 Mar	08:19am	Information 19 Numbers				00:49	0.55	0.55
31 Mar	07:43am	Information 19 Numbers				00:50	0.55	0.55
01 Apr	08:12am	Information 19 Numbers				00:48	0.55	0.55
02 Apr	10:03am	Information 19 Numbers				00:47	0.55	0.55
03 Apr	08:43am	Information 19 Numbers				00:48	0.55	0.55
04 Apr	08:05am	Information 19 Numbers				00:48	0.55	0.55
08 Mar	07:21pm	Local				00:54	0.22	0.22
10 Mar	02:43pm	Local				00:20	0.22	0.22
10 Mar	03:10pm	Local				04:01	0.22	0.22
13 Mar	12:26pm	Local				00:13	0.22	0.22
13 Mar	01:20pm	Local				00:30	0.22	0.22
13 Mar	01:51pm	Local				00:40	0.22	0.22
13 Mar	03:00pm	Local				00:06	0.22	0.22
14 Mar	10:54am	Local				02:01	0.22	0.22
18 Mar	02:47pm	Local				00:58	0.22	0.22
18 Mar	03:08pm	Local				00:15	0.22	0.22
18 Mar	03:11pm	Local				00:05	0.22	0.22
21 Mar	11:09am	Local				00:56	0.22	0.22
02 Apr	02:10pm	Local				02:45	0.22	0.22
02 Apr	02:41pm	Local				00:48	0.22	0.22
10 Mar	12:25pm	National	Lismore NSW		Day	01:48	0.99	0.99
14 Mar	03:54pm	National	Lismore NSW		Day	01:44	0.99	0.99
21 Mar	01:13pm	National	Lismore NSW		Day	01:25	0.99	0.99
23 Mar	07:32pm	National	Yulara		Economy	02:43	1.24	1.24
28 Mar	10:44am	National	Lismore NSW		Day	00:01	0.74	0.74
28 Mar	10:52am	National	Lismore NSW		Day	03:01	1.49	1.49
01 Apr	08:19pm	National	Wardell		Economy	11:16	2.00	2.00
03 Apr	09:30am	National	Lismore NSW		Day	05:04	1.99	1.99
03 Apr	11:59am	National	Grafton		Day	00:37	0.74	0.74
04 Apr	09:45am	National	Lismore NSW		Day	03:37	1.49	1.49
04 Apr	02:24pm	National	Lismore NSW		Day	35:18	6.00	6.00
							39.29	39.29

IMPORTANT MESSAGES

RECENT UPDATES TO OUR PRIVACY STATEMENT

On 12 March 2014, we updated the Telstra Privacy Statement in line with the Government's new privacy regulations. This statement includes our new Credit Reporting Policy, which contains important details about credit reporting, and how we manage your credit-related information.

You can read the updated Statement at telstra.com.au/privacy/privacy-statement or by asking for a copy at your Telstra store.

Telstra remains firmly committed to protecting our customers' privacy, and keeping your personal information safe and secure.

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How to restrict or bar Premium SMS content on your mobile

The term 'Premium SMS' content refers to services like ringtones, horoscopes, chat services and voting lines. These are available from non-Telstra providers. You should be careful when signing up to, or using these services. Most providers require payment, or a series of payments, and Telstra pays the provider on your behalf. We then include these charges on your bill.

What to do if you have any issues

If you have queries, complaints or issues of any kind – please first contact the service provider. If their details aren't listed on your bill, simply use the 19 Service Finder at 19SMS.com.au. However, if the Premium SMS provider is not able to address your issue, please give us a call. We'll do our best to find a solution. Finally, if your complaint about the service or provider remains unresolved, you can contact the Telecommunications Industry Ombudsman, whose details are in the White Pages®.

Barring of Premium SMS services

You also have the option of barring premium services completely. Barring is free, and you won't be charged for Premium SMS services once they're barred. Barring won't restrict your other services – but please be aware, it may take up to one business day to take effect. Simply call us, or complete the form at telstra.com/psms-barring to bar Premium SMS.

For more information, call 13 2200 and say "Premium SMS".

SAMPLE